



Prapassri Coates

Instructor

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AcComm & Image International Co., Ltd.

Prapassri has more than 15 years of management and training experience. She has worked in USA, Europe and Asia and this helped her broaden her skills in customer interaction and managing business projects in international arena. This provided a platform for her to share global best-practices and knowledge with our clients.

Prapassri started her career in Hospitality Industry that included Hotels and Airlines. Her great interpersonal skills, being customer-oriented, and team leadership skills allowed her to always be promoted to the superior customer service position. She had lived in the United Kingdom with her family for 5 years. During her time in the UK, she has gained a certificate in Business Integrated Technology from Oxford Development Education Center and worked as a restaurant manager & owner in the West Country. As a business owner, she ensured operational efficiency, produced high revenues, and raised customer satisfaction successfully. Her business orientation improved its bottom line results. Prapassri is fluent in English and Thai.

In her free time, Prapassri also contributes to many social responsibility and charity programs and has been taking a truly active role in community development. This meaningful experience has added to her knowledge in human capital development, skills in consultancy works and change management programs.

Prapassri has been teaching for AcComm & Image International in various programs such as Professional Image, Customer Service, Team Synergy, Competency Development, Cross-cultural Communication for instances. Her clients include Kiatnakin Bank Plc., Banpu Plc., DKSH (Thailand) Ltd., The Government Lottery Office, etc.